

Mike Hogan, Duval County Supervisor of Elections, 105 East Monroe Street, Jacksonville, FL 32202 · (904) 630-1414 · www.duvalelections.com



Our mission is to preserve the liberty and the right to vote for all citizens by providing honest, fair, accurate and accessible elections with transparency and integrity.

- Mike Hogan

Mike Xlogan

Mike Hogan, Supervisor of Elections

### Mike's **Message**

Dear Friends,

Election officials statewide agreed that the 2016 presidential election was the most difficult presidential election in Florida's history. Our three successfully executed elections of 2016 are now part of Duval County's history. Without a doubt, this success was because of YOU! You were unified and you maintained your focus on various tasks and challenges, no matter how difficult. Working together as Managers, Assistant Managers, EViD Technicians, Deputies, and Rovers, you overcame two hurricanes, various technical issues, multiple training sessions, a record-breaking turnout, and the most challenging issue – voter concern about election fraud. As a group, your performance exceeded all previous Duval County elections.

The work of our Call Center Team, under the leadership of Arzada Haynes, contributed to our success in 2016. The Call Center handled over 28,000 calls! Their hours were long and trying, but calls were handled by our proficient Call Center agents in a calm, confident, and concise manner. The voters of Duval County who called were given excellent customer service based on observations and feedback both written and verbal from voters. The service was so good, Irene was never seen (an inside joke)!

I received praise regarding your performance from elected officials, the Florida Secretary of State, the local press corps, and most importantly, from my staff and the voters you served.

Although 2016 was a success, we can improve. In 2017, we will improve our staff's skills, our Poll Worker training and recruitment, our education of the voting public, our voter registration, our efforts to improve voter data files, and our connection between Poll Workers and support staff on Election Day.

Our goal in 2017 and beyond is to serve the public in an atmosphere of openness, honesty, integrity, and respect for the sacred right of every citizen who votes.

Please accept my deepest thanks and respect for the contributions each of you made. I sincerely hope you enjoy a wonderful summer. Yours very truly,

# Important Information

### Communications

#### Let's be friends on Facebook!

Look for us on Facebook as "Duval County Supervisor of Elections" and friend us. There is a lot of fun and intriguing information on our Facebook site. You will learn much about our founding fathers and the history of our country and city along with a surprise or two along the way! We will keep you up to date with local and federal election news. We have contests like our version of "The Voice". Check out the posting from Rev. Dr. Martin Luther King Jr. Day. From the obvious

to the obscure, you will find something of interest on our Facebook page. We will keep you up to date with trends. laws, and rules on elections in Florida. There will be posts for opportunities for poll workers to utilize your skills as we enlist your help in outreach areas. You may also follow the link from our web page www.duvalelections.com. This link will take you directly to Facebook and Twitter. And while you are at it, explore our website. There is a wealth of information to be found right there.



#### How May We Assist You?

Just because we are not in active training mode doesn't mean that there isn't a lot going on here at the Supervisor of Elections Office. We are here to assist you personally at 105 East Monroe Street. Please stop by if you need to update your voter registration. Pick up an application for a friend or neighbor. Please contact one of us if you have any questions.

Angelia Wiggins	Education	awiggins@coj.net 630-8019
Arzada Haynes	Voter Services Administrator	ahaynes@coj.net 630-8020
Autumn Cato	Education	autumnf@coj.net 630-8016
Deon Ferrell-Downey	Communications/Education	idowney@coj.net 742-0888
Greg Clark	Outreach	gaclark@coj.net 742-1277
Jim Brewer	Education	jbrewer@coj.net 630-8005
John Libby	Staffing Manager/Education	jlibby@coj.net 742-1362
Robert Phillips	Chief Elections Officer	phillips@coj.net 630-8018
Sommer Sallette	Payroll	shinson@coj.net 630-8023

For general voter registration questions please call (904) 630-1414.

Follow Us

## Important Information

#### Outreach

Outreach to Duval County's citizens is one of our most important functions at the Supervisor of Elections Office. Outreach involves speaking engagements, voter education, community events, and voter registration drives.

In 2016, our office conducted more than 60 voter drives around Duval County. These drives gave us a chance to work with many local organizations and companies throughout the year.

In 2017, we plan to visit every public and private high school in Duval County to give students an opportunity to register or pre-register to vote. The school voter registration drives provide valuable opportunities to educate future voters on their right, privilege, and duty to vote. We also encourage students to consider becoming future poll workers.

In addition, we are planning numerous voter registration drives across the city. At the drives, Duval County citizens will be able to register to vote, update their voter information, and receive voter education information. While our full-time office staff handles many of our voter drives, we will need assistance from our experienced poll workers.

If you know of a place or an upcoming event that would welcome a voter registration drive, please let us know.

For questions or suggestions, please contact our Coordinator of Outreach, Greg Clark, at (904) 630-8026 or gaclark@coj.net.

### Sending Ballots to Voters Near and Far

Military voters, their families, and overseas voters make up 3% of all Duval County voters. Did you know that our office can email, fax, or mail ballots to these voters? Federal law provides that as long as a registered military voter—or his or her dependent—is living outside Duval County, our office can send that voter a ballot by email, fax, or mail. When a voter receives a ballot by email, he or she must print the ballot, vote, and return the ballot (and a signature page) by mail. Moreover, any voter living overseas, whether military or civilian, may request an emailed or faxed ballot. All overseas voters (military and civilian alike) are provided with the additional option of returning their ballots by fax.

You may be wondering, "Do these voters need to print their ballots on special paper?" The answer is no; any type and size of paper may be used as long as the ballot choices and the signature can be clearly seen. Our Canvassing Board, required to be nonpartisan, duplicates the voters' choices by using the same ballot paper that you issue at the polls. These newly-completed ballots are then fed through the DS 850 as are all other ballots.

The military imposes a demanding lifestyle; these voters take on this lifestyle voluntarily. Having to move frequently creates both predictable and unpredictable obstacles. Using available, certified technology, we do our best to ensure that, along with everyone else in Duval County, the voters protecting our very freedom to vote are issued their ballots without fail.

#### Our sincere appreciation to the following poll workers who have completed up to 25 years of service!

Judith A. Paster	25 years
Belinda C. Gavin	24 years
Florence M. Tallman	24 years
Alma G. Scarborough	24 years
Carolyn A. Bell	24 years
Linda S. Davis	24 years
Barbara A. McClung	23 years
Gae M. Cavanagh	23 years
Thomasina L. Alexander	23 years
Cheryl A. Tubbs	23 years
Laynette Sizemore	23 years
Carrie M. Styles	23 years
Nancy S. Duggan	23 years
Lucious J. Sumlar	22 years
Thomas E. Hutchins	22 years
Katrina H. Delude	22 years
Nancy D. Dailey	22 years
Constance P. Anderson	22 years
Caroline E. Weil	22 years
Sharon D. Wright	22 years
Clarence E. Scates Jr.	21 years
Edward A. Sundy Jr.	21 years
Jackie P. Godwin	21 years



NONPROFIT ORG. U.S.POSTAGE PAID JACKSONVILLE, FL PERMIT #528

MIKE HOGAN, Supervisor of Elections, 105 East Monroe Street, Jacksonville, FL 32202

